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## Introduction

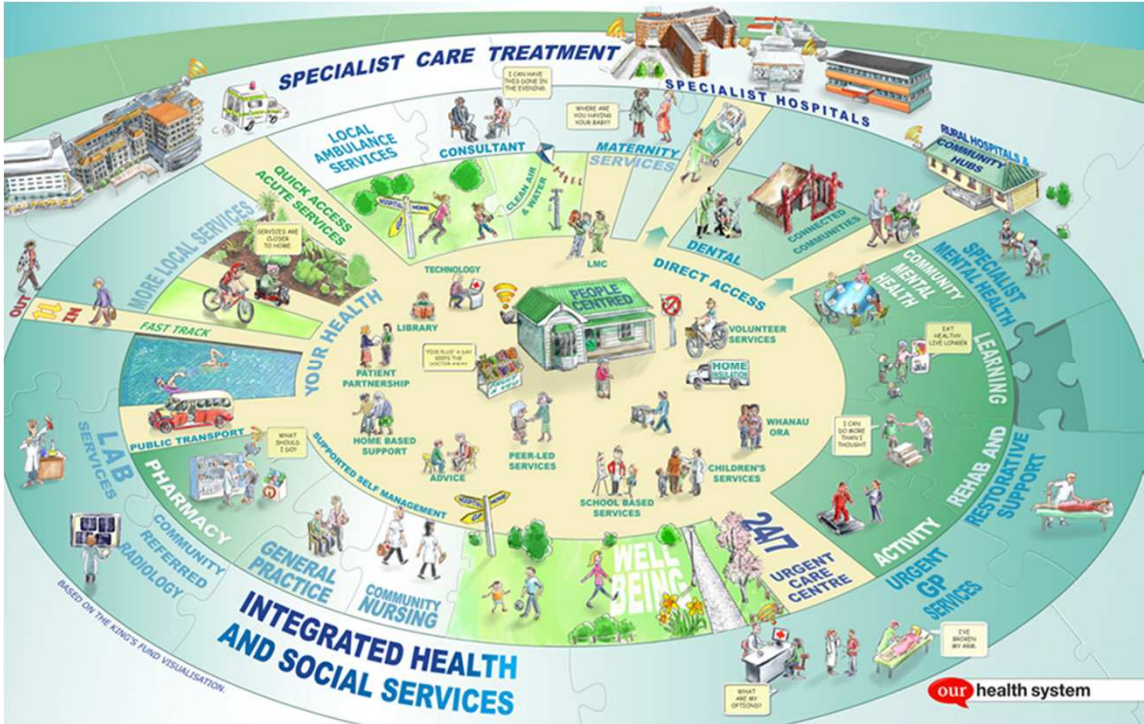
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- Development of existing services
- Based on GP population
- Knowledge of local community
- Holistic council-wide approach
- Health & wellbeing of population



# Integrated Health & Social Care in Leeds

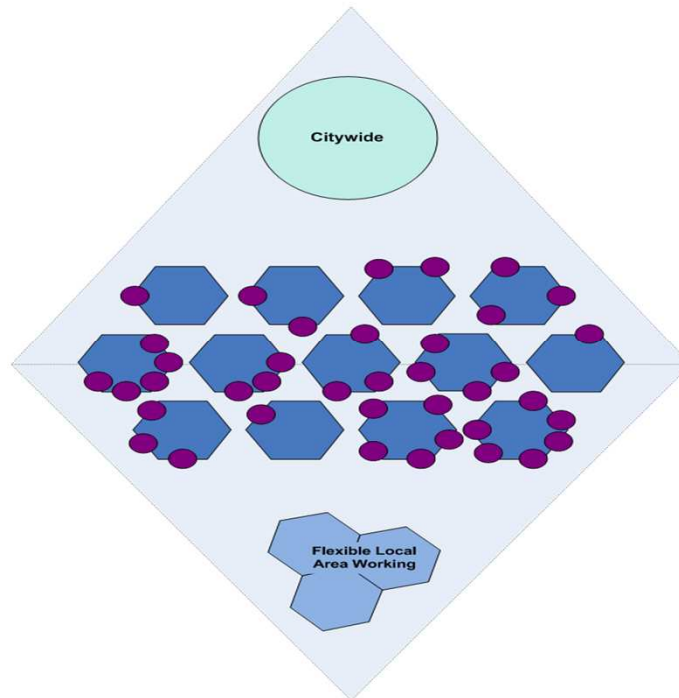
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# The Leeds Neighbourhood Model

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- 'Single Front Door' (Gateway/SPUR) new referrals via phone and electronic, screening, signposting.
- Night nursing – delivery of care & support
- Discharge functions
- Specialist functions
- Bed management
- Assistive Technologies
- Admin/Business Support Hub



- Triage & Allocation
- Assessment
- Rapid Response function
- Delivery of care & support inc. nursing, therapy, social work and support functions
- Case Management
- Care Management
- Pharmacy / Medical
- Support to Community Beds
- Business Support/Admin



- Smaller group of GP practices at sub-neighbourhood level
- Size of caseload clusters will vary
- Number of caseload clusters per neighbourhood will vary



Flexibility across neighbourhoods is used to cover for peaks and troughs in demand from one neighbourhood to another. This includes both anticipated variation (weekends, public holidays) and unanticipated variation (surge and escalation)



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# So - what has it achieved?

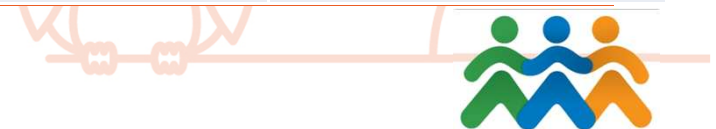
## Outcomes

- Individual
  - Improved independence, living conditions and quality of life
  - Improved continence, mobility & social life
  - Improved personal safety
  - Restored confidence
- Clinical
  - Reduced hospital admissions, professional visits and dependency on medication
  - Regular monitoring & review
  - Improved long term care management & pain control



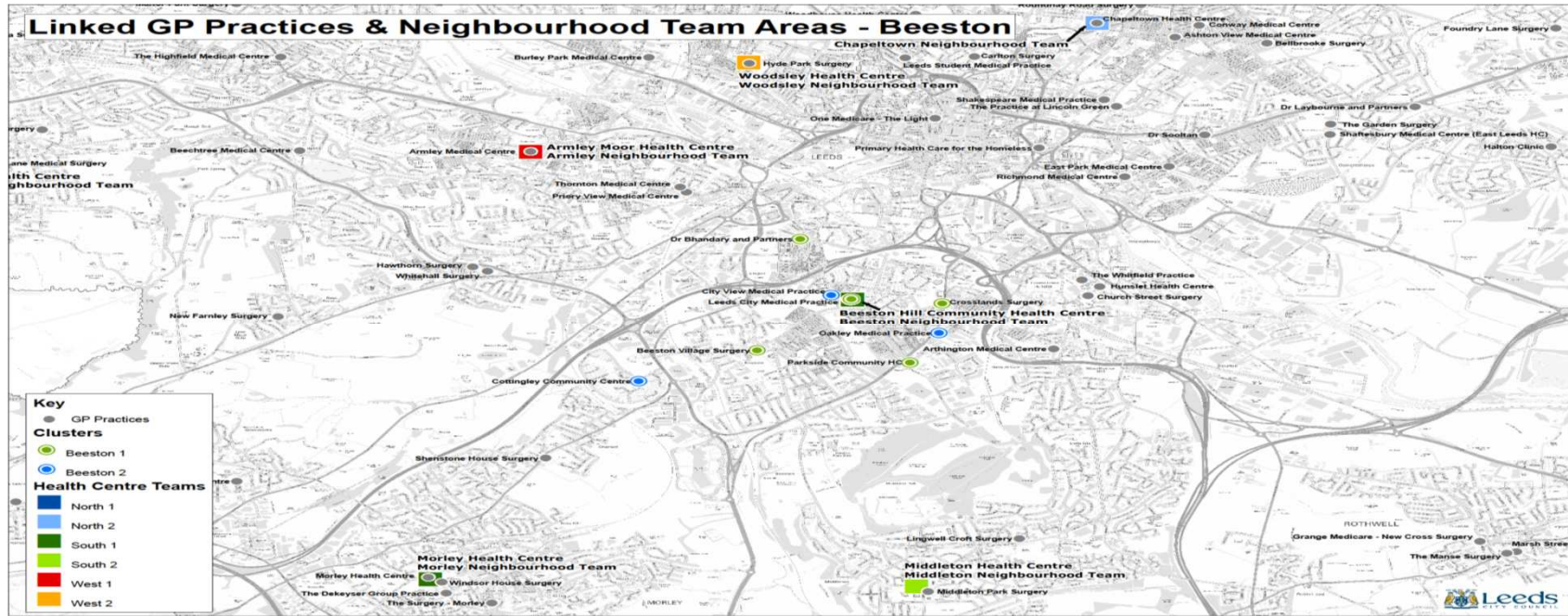
# Portfolio

Neighbourhood Team	Beeston	Middleton
<p><b>West 1</b> Armley &amp; Pudsey</p> <p><b>West 2</b> Woodsley, Yeadon &amp; Holt Park</p> <p><b>North 1</b> Wetherby &amp; Meanwood</p> <p><b>North 2</b> Chapelton &amp; Seacroft</p> <p><b>South 1</b> Beeston &amp; Morley</p> <p><b>South 2</b> Middleton &amp; Kippax</p>	<p>Population (July 2015)</p> <p>41,852</p> <p>Ranking for number patients &gt; 74 yrs</p> <p>13<sup>th</sup> out of 13</p> <p>Ethnicity</p> <p>Higher Pakistani/Black African compared to Leeds; lower White.</p> <p>Deprivation</p> <p>Highest deprivation: 97% living in two most deprived quintiles</p>	<p>78,469</p> <p>Mid to high number</p> <p>67% White British</p> <p>18% living in the most deprived quintile</p>





# Beeston Profile



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## Beeston Strengths

- Beeston has well established multi-disciplinary case management meetings with efficient integrated working between primary care and the neighbourhood.
- A highly visible management team provides guidance and support.





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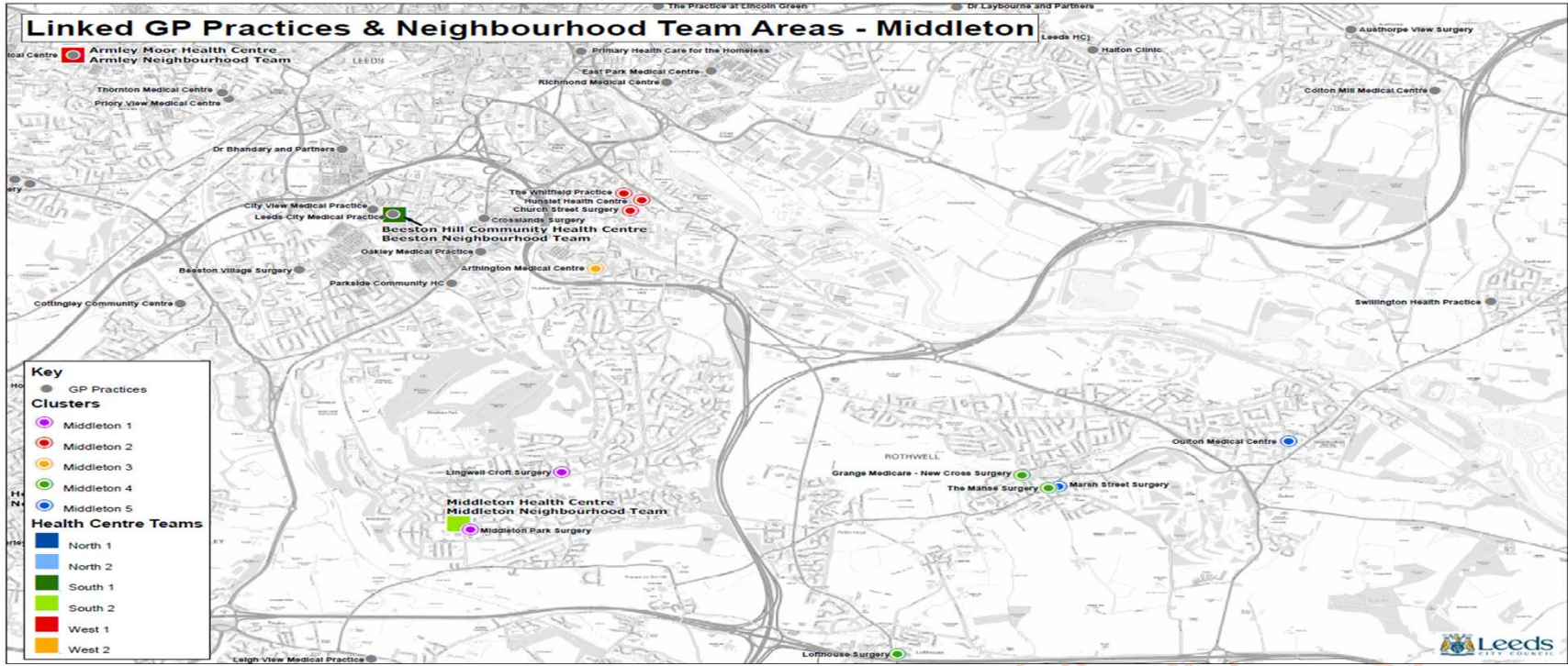
## Beeston Challenges

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- Discussion: what can we do to overcome challenges?



# Middleton Profile



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## Middleton Strengths

- All staff are co-located at Middleton health centre
- Work well together supporting large caseloads
- Coped well during periods of low staff levels



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# Middleton Challenges

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- Discussion: what can we do to overcome challenges?

